

Quick Reference Guide

Cashout	Multi-Issue	Settlement
<ul style="list-style-type: none"> › Press › Press <p>Swipe Gift Card OR Manually Enter Account Number Press </p> <p>» Enter Invoice Number + </p> <p>» Enter Clerk/Server ID + </p>	<p>Multi-issue can be used when a customer is purchasing more than one gift card.</p> <ul style="list-style-type: none"> › Press › Press <p>» Enter Clerk/Server ID + </p> <p>Enter Number of Issues: </p> <p>There is a maximum of five issues.</p> <ul style="list-style-type: none"> › Swipe Gift Cards OR Manually Enter Account Number Press <p>» Enter Invoice Number + </p> <p>› Amount + </p>	<p>Gift Cards should be settled daily</p> <ul style="list-style-type: none"> › Press <p>Totals will display</p> <p>› Press to Confirm Totals</p>
<h3>Batch Review</h3> <ul style="list-style-type: none"> › Press › Press <p>Retrieve By:</p> <p> </p> <p>Enter Data as Requested And</p> <p>› Press </p>		<h3>Detail Report</h3> <ul style="list-style-type: none"> › Press › Press <h3>Totals Report</h3> <ul style="list-style-type: none"> › Press › Press
<h3>Clerk/Server Reports</h3> <ul style="list-style-type: none"> › Press › Press <p>There are Several Server Reports Available, Choose Report and Follow Prompts.</p>	<h3>Summary Report</h3> <ul style="list-style-type: none"> › Press › Press <h3>Batch History Report</h3> <ul style="list-style-type: none"> › Press › Press 	<h3>Totals Report</h3> <ul style="list-style-type: none"> › Press <p>To Print Last Transaction Press </p> <p>Or to Print Any Trans. in Batch Press </p> <p>Then Invoice Number + </p> <h3>Batch Totals</h3> <ul style="list-style-type: none"> › Press › Press

NOTE:

» Optional Prompts - May occur according to what selections are turned on within the application.

Enter **Password** When Prompted

Redeem	Reload	Gift Card Issue
<ul style="list-style-type: none"> › Swipe Gift Card OR Press Gift Card › Press Redeem Manually Enter Account Number › Press  » Enter Invoice Number +  » Enter Clerk/Server ID +  › Amount +  	Reload is required when a customer requests additional funds be put on the Gift Card.	Issue is required at the time of purchase to activate the Gift Card.
<p>Balance Inq</p> <ul style="list-style-type: none"> › Press Gift Card › Press Bal Inq › Swipe Gift Card OR Manually Enter Account Number Press  » Enter Invoice Number +  » Enter Clerk/Server ID +  <p>The terminal will print the balance of the Gift Card on the receipt.</p>	<ul style="list-style-type: none"> › Press Gift Card › Press Reload › Swipe Gift Card OR Manually Enter Account Number Press  » Enter Invoice Number +  » Enter Clerk/Server ID +  › Amount +  <p>Void</p> <ul style="list-style-type: none"> › Press Void › Void Last Transaction? Press Yes › Or to Void Any Transaction Press No › To Retrieve Any Transaction by Invoice # Press Inv# › To Retrieve by Account # Press Acct# › Enter Invoice Number OR Last four digits of Account Number +  › To Confirm Void Press Yes 	<p>Off-Line</p> <p>Off-Line Function is to be used when instructed by the Help Desk to do so.</p> <ul style="list-style-type: none"> › Press Gift Card › Press  <p>Press the appropriate key for the transaction type being off-lined into the terminal.</p>
<p>Call IVR</p> <p>Call IVR could appear on the screen during a redeem, tip, issue, reload, cashout and/or balance inquiry.</p> <p>When this occurs, please refer to the 1-800 Number provided by SVS and follow the prompts.</p> <p>DO NOT press clear on the terminal until you have entered the access code when directed by the IVR system and entered the auth. code into the terminal.</p>		<p>Tip</p> <ul style="list-style-type: none"> › Press Gift Card › Press Tip › Swipe Gift Card OR Manually Enter Account Number Press  » Enter Invoice Number +  » Enter Clerk/Server ID +  › Amount + 

NOTE:

Pressing the 3 key from the main menu on the Omni 3750 will advance the paper.

- » Optional Prompts - May occur according to what selections are turned on within the application.